



To Whom It May Concern:

I MET ALEX RIVERA, A.R.C. & ASSOCIATIES INC. BACK IN 1987 WHEN I FIRST BECAME HIS INSURANCE AGENT. LAST YR WHEN I MOVED INTO MY NEW HOME I ASKED ALEX TO GIVE ME A BID ON MAKING SOME CHANGES TO IT, HE INSTALLED A SOFT WATER SYSTEM, INSTALLED MY SURROUND SOUND SYSTEM, POURED A GREAT DRIVEWAY FOR MY CAMPER AND INSTALLED ( ACTUALLY PICKED OUT ALSO) A GORGEOUS OAK & GLASS DOOR.

NOT ONLY WERE HIS PRICES COMPETITIVE, BUT HE DID WHAT HE SAID HE WOULD DO IN THE TIME FRAME THAT HE SAID HE WOULD. IN MY BUSINESS, ITS NOT OFTEN THAT YOU MEET SOMEONE WHO IS AS GOOD AS THEIR WORD. HE DOES NOT CUT CORNERS, HE TELLS YOU LIKE IT IS AND WHEN HE IS DONE THE JOB IS PERFECT.

I HAVE SINCE REFERRED ALEX TO MANY OF MY CLIENTS WHO NEED A LITTLE ADVICE ON HOW TO GO ABOUT MAKING REPAIRS TO THEIR HOMES. ALL I'VE GOTTEN BACK ARE GLOWING REVIEWS.

SO ALEX I'D LIKE TO SAY THANX FOR ALL OF YOUR HELP ON THE HOUSE. THANX FOR THE GREAT JOB, I'LL BE IN TOUCH WITH YOU WHEN I DECIDE TO BUILD THAT GUEST HOUSE.

SINCERELY,

MIKE KRUPKA  
YOUR ALLSTATE INSURANCE AGENT.  
5/6/02