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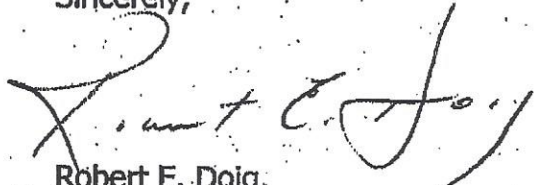
To Whom It May Concern:

I met Alex Rivera of A.R.C. & Associates Inc., from a referral. He came to my house located on Lahey Street in the City of Northridge for a remodel project. It was an interior remodel dealing with two new bathrooms, new bedroom and bathroom doors, and painting.

He conducted himself as a professional throughout the process and made the project a pleasant experience. He helped resolve structural and design issues especially with respect to the bathrooms, which turned out better than my original expectations. The work went as expected and communicated with me during the entire process. He answered and resolved all my questions and concerns. He is a truthful, reliable, considerate, knowledgeable and a professional contractor.

I am very satisfied with his work methods and would recommend Alex to anyone. I would definitely call Alex for any future projects.

Sincerely,



Robert E. Doig,  
Certified Public Accountant

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