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To whom it may concern:

When I first met Alex Rivera, A.R.C. & Associates, I was in a somewhat dire situation. A large tree had fallen on our house and caused a fair amount of damage. Even though I was in a hurry to get the repair work done, I wanted the house to look at least as good as it did prior to the accident. I also wanted a contractor who would be competent enough to handle the business/insurance aspect of the job. I was telling the story to the person who handles my business insurance when he recommended Alex.

What first impressed me with Alex was his attention to detail. My house had some unique woodwork and paneling that was destroyed. He wanted a picture of the house before the tree fell on it so that he could duplicate that woodwork. I was also impressed by his vast knowledge of the technical aspects of the work that needed to be done such as painting, roofing, carpentry, brick work, and covering an open roof to keep the rain out.

He was also a huge help in dealing with the insurance company. Some issues came up that I did not know how to handle. The insurance company wanted to do some of the work in a way that I was not going to be happy with. Alex handled these issues for me. The job was completed in a timely manner, and to my satisfaction.

I would not hesitate to hire Alex for any future work that I may need on my house. In fact, I have given his name to several of my best customers. These people have thanked me numerous times for the referral. I truly feel that he is the best at what he does!

Sincerely,

Don Yousem
Don Yousem Plumbing Company